

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF NORSTAN NETWORK)
SERVICES, INC. FOR AUTHORITY TO OPERATE) CASE NO. 92-041
AS A LONG DISTANCE RESELLER IN KENTUCKY)

O R D E R

IT IS ORDERED that Norstan Network Services, Inc. ("Norstan Network") shall file the original and ten copies of the following information with the Commission. Each copy of the information requested should be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Norstan Network shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. Has Norstan Network ever provided and/or collected any money from the public for the provision of intrastate telecommunications services in Kentucky? If so, explain in detail.

2. Does Norstan Network intend to resell services that are not available under an approved tariff? If so, provide copies of the contracts which govern the terms of the agreement between Norstan Network and its facilities-based carriers.

3. Does Norstan Network intend to be associated in any way with the provision of pay telephone services in Kentucky?

4. Does Norsan Network, or any affiliate, own and/or operate any transmission facilities in the Commonwealth of Kentucky or any other jurisdiction? If so, explain.

5. Identify the types of customers to whom Norstan Network intends to provide service.

6. Is Norstan Network aware of and able to provide intrastate telecommunications services in accordance with the conditions of service specified in Administrative Case Nos. 273,¹ 323,² 330,³ and 337⁴ and the Commission's regulations?

7. Provide an estimate of sales revenues for Norstan Network's first 2 years of Kentucky operations. Explain how Norstan Network arrived at these estimates. If estimates are based upon a market study, provide a copy of this study.

8. Provide a listing of financial institutions with which Norstan Network has a line of credit. State Norstan Network's credit line with each of these institutions.

¹ Administrative Case No. 273, An Inquiry Into Inter- and IntraLATA Intrastate Competition in Toll and Related Services Markets in Kentucky.

² Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality.

³ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services.


⁴ Administrative Case No. 337, The Investigation and Review of Customer-Owned, Coin-Operated Telephone Regulation.

9. Provide a toll-free number or provision for accepting collect calls for customer complaints.

10. In the last paragraph of page 1 of the application, Norstan Network states that it seeks to be certified as an interexchange carrier in Kentucky. Throughout the application, Norstan Network repeatedly defines itself as a non-facilities based reseller. Currently, the Commission designates an interexchange carrier ("IXC") as a telecommunications services provider that owns and/or operates transmission facilities within the Commonwealth of Kentucky. A reseller is defined to be a telecommunications services provider that resells services of IXCs. Clarify the type of authority which Norstan Network is seeking.

Done at Frankfort, Kentucky, this 24th day of March, 1992.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director